



**Dr Gilkar & Partners
392 Little Horton Lane
Medical Centre
BD5 0NX**

**Patient Group
NEWSLETTER: MAY 2015**

Accident & Emergency

Did you know that 60 patients attended A&E within the last year and left without being seen. This was a cost to the practice of £5100. Therefore, if you are attending A&E please make sure that your attendance there is appropriate.

Calls to 111 about repeat prescriptions

The NHS service of 111 is for patients who need to be seen as an emergency and not for supplying repeat prescriptions. Therefore, we would like to remind patients that they should not ring 111 for a repeat prescription, but to order in plenty of time using the practice or the pharmacy.

Repeat Medication from Out of Hours

This service is for patients with urgent medical problems when the GP surgery is closed and not for repeat prescriptions or routine calls. Recently the service has complained about the number of people who are calling for repeat medication. The out of hours service will now only issue medications that they deem medically necessary and only issue for the number of days until the surgery is opened, (ie, a maximum of 2 days), therefore if you wish to use this service you may be charged for a full prescription but only get 2 days of medications.

Smoking Cessation

Our qualified Healthcare Assistants run smoking cessation clinics. These clinics are highly successful and can reduce your risks of further health problems.

Weight Reduction Clinics

Our Healthcare Assistants also run weight reduction clinics too. They offer healthy eating plans to help you lose a few pounds and a weight management programme to help keep the pounds off.

For further information please ask at reception or make an appointment.

Sania Cann has joined Dr Gilkar's surgery as a Medical Secretary, we welcome her to our team.